



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re the Application of:	)	Group Art Unit: 2154
	)	
WING et al.	)	Confirmation No.: 5187
	)	
Serial No.: 09/713,966	)	Examiner: Siddiqi, Mohammad A.
	)	
Filed: November 15, 2000	)	<u>AMENDMENT AND RESPONSE</u>
	)	
Atty. File No.: 3354-9	)	
	)	<b>EXPRESS MAIL: EV493476144US</b>
	)	
For: ON-LINE DIAGNOSING OF	)	
COMPUTER HARDWARE AND	)	
SOFTWARE	)	

M.S. AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

Applicants submit this Amendment and Response to address the final Office Action having a mailing date of October 22, 2004. A Request for Continuing Examination and the associated fee are submitted herewith. Although no additional fees are believed due in connection with the filing of this paper, please charge any additional fees deemed necessary to Deposit Account No. 19-1970.

Reconsideration and withdrawal of the rejections of the claims are respectfully requested in view of the following amendments and remarks.